Summary of Benefits and Coverage: What this Plan Covers & What it Costs



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.modahealth.com/oebb or by calling 1-866-923-0409.

| Important Questions | Answers | Why this Matters: |
|---|---|---|
| What is the overall <u>deductible</u> ? | \$350 per person / \$1,050 per family Doesn't apply to most in-network preventive care, incentive care, substance abuse or mental health office visits. Urgent care visit; routine nursery care, breastfeeding support or prescription drugs. Copayments don't count toward the deductible. | You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers. |
| Is there an <u>out–of–</u> <u>pocket limit</u> on my expenses? | Yes. For in-network providers \$2,950 per person / \$8,850 per family. For out-of-network providers \$5,900 per person / \$17,700 per family | The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. |
| What is not included in the <u>out–of–pocket</u> <u>limit</u> ? | Premiums, balance-billed charges, transplants and bariatric surgery not performed at exclusive facilities; out-of-pocket expenses for a sleep apnea appliance or hip and knee replacements; and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-</u> <u>of-pocket limit</u> . |
| Is there an overall annual limit on what the plan pays? | No. | The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits. |
| Does this plan use a <u>network</u> of <u>providers</u> ? | Yes. See www.modahealth.com/oebb or call 1-866-923-0409 for a list of participating providers. | If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers . |
| Do I need a referral to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without permission from this plan. |
| Are there services this plan doesn't cover? | Yes. | Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about excluded services . |

——Questions: Call 1-866-923-0409 or visit us at www.modahealth.com/oebb. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov/resources/files/Files2/02102012/uniform-glossary-final.pdf or call 1-866-023-0409 to request a copy.

- <u>**Copayments**</u> are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
 - <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
 - The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
 - This plan may encourage you to use in-network **providers** by charging you lower **<u>deductibles</u>**, **<u>copayments</u>** and <u>coinsurance</u> amounts.

| Common Medical Event | Services You May Need | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions |
|--|--|--|---|---|
| | Primary care visit to treat an injury or illness | 20% coinsurance | 50% coinsurance | \$10 copay for in-network Moda Medical Home incentive care visits, <u>deductible</u> waived. \$20 copay for in-network Moda Medical Home primary care visits, <u>deductible</u> waived. If a member does not select and properly use a medical home, claims may be paid at a lower benefit level. |
| If you visit a health | Specialist visit | 20% coinsurance | 50% coinsurance | none |
| care <u>provider's</u> office or clinic | Other practitioner office visit | 20% coinsurance | 50% coinsurance | \$2,000 plan year maximum for chiropractic, acupuncture and naturopathic care, including labs and diagnostics. |
| | Preventive care/screening/immunization | No charge. | 50% coinsurance | Each type of service may be subject to limitations. In-network <u>deductible</u> waived for most services. A list of preventive health care benefits not subject to cost sharing can be viewed at <u>http://www.healthcare.gov/what-are-my- preventive-care-benefits/</u> |
| If you have a test | Diagnostic test (x-ray, blood work) | 20% coinsurance | 50% coinsurance | Include other tests such as EKG, allergy testing and sleep study. Some services require a \$100 copay. |

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Coverage Period: 10/01/2014 – 09/30/2015

Coverage for: Individual + Spouse | Plan Type: PPO

| Common Medical Event | Services You May Need | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions |
|--|--|--|---|--|
| If you have a test (cont.) | Imaging (CT/PET scans, MRIs) | \$100 copay, then 20% coinsurance | \$100 copay, then 50% coinsurance | Prior authorization is required for many services. Failure to obtain prior authorization results in denial. |
| | Value drugs | No charge retail or mail-order | No charge retail | |
| If you need drugs to | Select generic drugs | \$8 copay retail, \$16 copay mail-order | \$8 copay retail | |
| treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is | Preferred drugs | 25% coinsurance, up to \$50 maximum retail, 25% coinsurance, up to \$100 maximum mail- order and specialty | 25% coinsurance, up to \$50 maximum retail | Covers up to a 31-day supply (retail and specialty prescriptions); 90 day supply (mail-order prescription). Prior authorization may be required. Mail order and specialty drugs at exclusive pharmacy only. Deductible waived. |
| available at <u>www.modahealth.com</u> <u>/oebb</u> | Non-Preferred drugs | 50% coinsurance, up to \$150 maximum retail, 50% coinsurance, up to \$300 maximum mail- order and specialty | 50% coinsurance, up to \$150 maximum retail | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | 50% coinsurance | Prior authorization may be required. Failure to obtain prior authorization may result in |
| outpatient surgery | Physician/surgeon fees | 20% coinsurance | 50% coinsurance | denial. |
| If you need | Emergency room services | \$100 copay/visit, then 20% coinsurance | \$100 copay/visit, then 20% coinsurance | Copay waived if hospital admission immediately follows. |
| immediate medical attention | te medical Emergency medical 20% coinsurance 20% coinsurance | 20% coinsurance | none | |
| | Urgent care | \$50 copay/visit | \$50 copay/visit. | Deductible waived. |

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| Common Medical Event | Services You May Need | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions |
|---|---|--|---|--|
| If you have a hospital | Facility fee (e.g., hospital room) | 20% coinsurance | 50% coinsurance | Prior authorization may be required. Failure to obtain prior authorization may result in |
| stay | Physician/surgeon fee | 20% coinsurance | 50% coinsurance | denial. Additional copay for certain outpatient and hospital services. |
| | Mental/Behavioral health outpatient services | \$20 copay/visit | 50% coinsurance | In-network <u>deductible</u> waived. For other in- network outpatient services: 20% coinsurance |
| If you have mental health, behavioral | Mental/Behavioral health inpatient services | 20% coinsurance | 50% coinsurance | Prior authorization is required for inpatient and residential services. Failure to obtain prior authorization may result in denial. |
| health, or substance abuse needs | Substance use disorder outpatient services | No charge | 50% coinsurance | In-network <u>deductible</u> waived. For other in- network outpatient services: 20% coinsurance |
| | Substance use disorder inpatient services | No charge | 50% coinsurance | In-network <u>deductible</u> waived. Prior authorization is required for inpatient and residential services. Failure to obtain prior authorization may result in denial. |
| | Prenatal and postnatal care | 20% coinsurance | 50% coinsurance | Includes voluntary abortion services |
| If you are pregnantDelivery and all inpatient services20% coinsurance50% coinsuranceprofessional p for routine nu support. | | | | |
| If you need help recovering or have | Home health care | 20% coinsurance | 50% coinsurance | Plan year maximum of 140 visits. Prior authorization is required for inpatient and residential services. Failure to obtain prior authorization may result in denial. |
| other special health needs | Rehabilitation services | 20% coinsurance | 50% coinsurance | Plan year maximum of 30 days for inpatient |
| necus | Habilitation services Skilled nursing care | 20% coinsurance20% coinsurance | 50% coinsurance50% coinsurance | and 30 sessions for outpatient rehabilitation. Plan year maximum of 60 days. |

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| Common Medical Event | Services You May Need | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions |
|---|---------------------------|--|---|---|
| If you need help recovering or have other special health needs | Durable medical equipment | 20% coinsurance | 50% coinsurance | Include items such as supplies and prosthetics. Wheelchairs subject to frequency limits. Prior authorization is required for inpatient and residential services. Failure to obtain prior authorization may result in denial. |
| | Hospice service | No charge | 50% coinsurance | none |
| If your child needs | Eye exam | Covered under preventive | Not covered | In-network <u>deductible</u> waived. Preventive eye exam limited to in-network for children age 3-5 |
| dental or eye care | Glasses | Not covered | Not covered | none |
| | Dental check-up | Not covered | Not covered | none |

Excluded Services & Other Covered Services:

| Cosmetic surgery | Long-term care | Routine foot care |
|--|---|---|
| Dental care (adult) except for accident- | • Non-emergency care when traveling outside | Vision care |
| related injuries | the U.S. | • Weight loss programs (except for Weight |
| Infertility treatment | Private-duty nursing | Watchers) |
| | • Routine eye care (adult) | |

these services.)

• Acupuncture

Bariatric surgery (for ٠ subscribers who meet specific medical criteria)

- Chiropractic care •
- Hearing aids

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply. For more information on your rights to continue coverage, contact the plan at 1-866-923-0409. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact the insurer at 1-866-923-0409. You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the Oregon Insurance Division at 1-888-877-4894 or <u>www.cbs.state.or.us/external/ins/consumer/html</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy** <u>does provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 888-786-7461 TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-873-1395 CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 888-873-1395 NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-873-1395

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

| Amount owed to providers: | \$7,5 |
|----------------------------|--------|
| Plan pays | \$5,6 |
| Patient pays | \$1,8 |
| Sample care costs: | |
| Hospital charges (mother) | \$2,70 |
| Routine obstetric care | \$2,10 |
| Hospital charges (baby) | \$9 |
| Anesthesia | \$90 |
| Laboratory tests | \$50 |
| Prescriptions | \$20 |
| Radiology | \$20 |
| Vaccines, other preventive | \$4 |
| Total | \$7,54 |
| Vaccines, other preventive | |
| Deductibles | \$ |
| Copays | \$ |
| Coinsurance | \$1,3 |
| Limits or exclusions | \$1: |
| Total | \$18 |

Having a haby

Managing type 2 diabetes (routine maintenance of

a well-controlled condition)

| Amount owed to providers: | \$5,400 |
|---------------------------|---------|
| Plan pays | \$4,210 |
| Patient pays | \$1,190 |

Sample care costs:

| Prescriptions | \$2,900 |
|--------------------------------|---------|
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures | \$700 |
| Education | \$300 |
| Laboratory tests | \$100 |
| Vaccines, other preventive | \$100 |
| Total | \$5,400 |

Patient pays:

| Deductibles | \$350 |
|----------------------|---------|
| Copays | \$520 |
| Coinsurance | \$240 |
| Limits or exclusions | \$80 |
| Total | \$1,190 |

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

▶ <u>No.</u> Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the

prices your **<u>providers</u>** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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