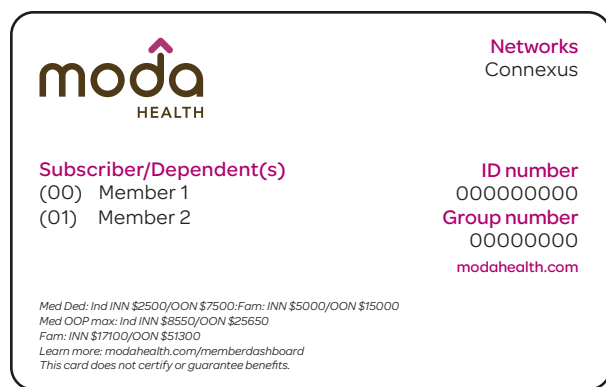# Member ID card

To use your benefits, just have your member ID card ready. It shows your member and group numbers, along with other important details. Hand it to your provider whenever you go in for care.
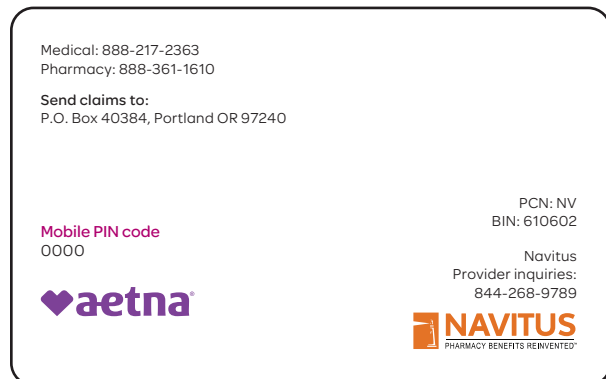
What does your ID card look like?

Each card is a little different. Your card includes your member ID number and plan provider network. If you have a group plan, the card might also have your employer's logo. Most cards look something like this:

Front

moda
HEALTH

Networks
Connexus

Subscriber/Dependent(s)
(00)   Member 1
(01)   Member 2

ID number
000000000
Group number
00000000
modahealth.com

Med Ded: Ind INN $2500/OON $7500:Fam: INN $5000/OON $15000
Med OOP max: Ind INN $8550/OON $25650
Fam: INN $17100/OON $51300
Learn more: modahealth.com/memberdashboard
This card does not certify or guarantee benefits.

Back

Medical: 888-217-2363
Pharmacy: 888-361-1610

Send claims to:
P.O. Box 40384, Portland OR 97240

Mobile PIN code
0000

♥aetna®

PCN: NV
BIN: 610602

Navitus
Provider inquiries:
844-268-9789

NAVITUS
PHARMACY BENEFITS REINVENTED®

How to read your ID card

Moda Health will display individual, family and group medical plan deductibles and out-of-pocket maximums on the front of physical and electronic member ID cards.

View your card online

It's easy to access your ID card from a computer or smartphone, too. Here's how:

Find it at your Member Dashboard

Log in to your Member Dashboard at modahealth.com/memberdashboard and click on the "ID card" tile to access a PDF version of your card.

Don't have a Member Dashboard account? Create one in seconds. With your member ID card handy, visit modahealth.com/memberdashboard and follow the instructions to enter your information. You'll love everything you can do at your Member Dashboard—check your benefits, review claims, see your Member Handbook, find a health coach and more.

Get the mobile ID app

If you have a smartphone or mobile device, visit your app store and search for "Moda Health ecard." Launch the app by entering your mobile PIN code and subscriber ID. You'll find your PIN code on your PDF card at your Member Dashboard. You can even email or fax your ID card to providers or family members.

We hope these digital options make getting care a little easier.

Questions?

We're happy to help. Just call our customer service team using the number on the back of your member ID card.

If the employee has different benefits from the dependent, only the employee benefits are displayed on the card. For more information, log in to your Member Dashboard account.

Information on this flyer is an overview. For complete information about member ID cards, log in to your Member Dashboard account.

Card abbreviation key:

Med	Medical
Ded	Deductible
Ind	Individual
Fam	Family
INN	In-network
OON	Out-of-network
OOP	Out-of-pocket
Max	Maximum

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