## Idaho Large Employer Group Application (51+) Cover Page



### Thank you for choosing Moda Health.

Please forward the completed copy to: ModaGroupSales@modahealth.com

### New Group Enrollment Checklist for Employers and Agents

Please note, if any of the below items are not completed in full, enrollment will be delayed

Group Application (completed and signed by the group and agent)

l	Does the group have	COBRA	eligible line	es of coverage	other than	Moda Hea	alth
(	(medical coverage)?	□Yes	□No				

□ Quote sheet for selected plans

Enrollment forms have been reviewed for the following:

Enrollment forms/Waiver forms provided for all eligible employees

Delase include hire dates on all enrollment forms/green enrollment spreadsheet

Enrollment forms match census information

- □ First Month's Premium (paid electronically)
- □ Electronic Services Agreement
- Late Acknowledgement Agreement (if enrolling past the 10th of the month)

All new group enrollment materials must be received by Moda Health *no later than the 10th of the month* for a first of the following month's effective date.

Health plans provided by Moda Health Plan, Inc.

# Electronic delivery disclosure



Most of the written communication for the Group policy is provided via electronic delivery (for example, billing, plan summary or certificate of coverage) with your consent. If you choose to have these documents delivered electronically, you may call 800-578-1402 and request a paper copy. You may withdraw the consent of electronic delivery by calling 800-578-1402 or change the option at the Employer Dashboard from our website. Moda Health will send these documents in paper form to you after your selection is updated in our system.

## Equipment and other applications for electronic delivery

To conduct a transaction online, these are the hardware, software and operating system required, including:

- 1. a working internet connection
- 2. a current web browser that includes 128-bit encryption and with cookies enabled (e.g., Internet Explorer version 11.0 and above, Firefox version 52.0 and above, Chrome version 55.0 and above, or Safari 9.1 and above)
- 3. a valid email account with an internet service provider and email software
- 4. an operating system and telecommunications connections to the internet capable of receiving, accessing, displaying, and either printing or storing documents received from us is an electronic form via a plain text-formatted email or HTMLformatted email or by access to our website using one of the browsers specified above
- 5. a computer with sufficient storage space to save past communications and documents
- 6. an installed printer to print documents

You are responsible for installation, maintenance and operation of a computer, browser and software or obtaining access to a computer with the required capabilities. Moda Health is not responsible for errors or failures from any malfunction of a computer, browser or software used to access documentation delivered via electronic transmission. Moda Health is also not responsible for computer viruses or related problems associated with use of an online system.

## Electronic delivery consent



I, in representation of the Group, consent to submitting this medical policy application online and further consent to payment of premiums in an electronic format if this is the option selected. I understand the Group may change my payment method by contacting Moda Health.

I consent to receiving some documents (for example, billing, plan summary, policy or certificate or coverage) through electronic delivery.

I have read the disclosure on electronic delivery. I agree with the requirements. I also certify the Group has access to documents transmitted via electronic media.

I understand the Group may withdraw the consent of the electronic delivery by calling 800-578-1402 or change the option at the Employer Dashboard from the Moda Health website. Moda Health will send these documents in paper form to the Group after the selection is updated in their system.

I agree that the Group will inform Moda Health as soon as reasonably possible when there is a change in the Group contact's email address.

□ The Group consents to electronic submission of this application.

□ The Group consents to electronic delivery of documents and I understand I may withdraw the consent of electronic delivery of documents

X		
Authorized Signature for GROUP	Title	
Х		
Authorized Signer's printed name	Date	

# Idaho Large Employer Group Application (51+)



Effective date: \_\_\_\_\_

Group information					
Legal name				Tax ID	#
DBA name (appears on bills):				NAICS	:
Physical address (no P.O. box)		City	State		ZIP
Group administrator					
Group administrator phone #				·	
Group administrator email address					
Renewal date:	Advance renewal no 90 days 120 c	tice (days) lays 🛛 150 days 🗆 1	80 da	ys 🗆 2	10 days 🗆 240 days
Is the group subject to ERISA (Employee Retireme cover group health plans established or maintain which are maintained solely to comply with applic	ed by governmental entitie	es, churches for their emplo	oyees, d	or plans	🗆 Yes 🗆 No
Form of organization (check all that app	oly):				1
Association Filed date:					
Trust Filed date:		_ Approval #			
Bargaining agreement (union)					
Effective date:					
Expiration date:					
□ Corporation □ LLC □ Non-profit □ Pa	rtnership 🗆 S Corporat	ion 🛛 Sole proprietor 🗆	] Gove	rnment	entity
What percentage of the medical premiuminimum contribution is 50% of the plan For employees (minimum 50%):	n with the lowest pren	nium.		-	ltiple plans, the
Existing coverage					
Please provide the name for the current i	nsurance carrier:				
Medical:					
If this plan is replacing an existing plan, w	vill members receive c	redit from the previous	s plan?	P□Ye	s 🗆 No
If Yes, check the type(s) of report(s) below that will be available for applying credit:					

 $\Box$  Medical deductible  $\Box$  Other: \_\_\_\_

## Group Structure Worksheet

#### Subgroup setup

Our standard subgroup setup designates if subscribers are "Active" or have elected "COBRA". Subgroups can be used to categorize your membership by a different billing location or entity. Custom subgroups will create billing statements, separate your members on your invoice and impact reporting (if applicable) for each subgroup defined.

If you require additional explanation or assistance with subgroup setup, please speak with your sales representative.

Subgroup name	Subgroup billing contact name (if different than group administrator)	Subgroup billing addr physical address)	ess (if different than		
	Name:	Address:			
Active	Phone number:	City:			
	Email:	State:	Zip:		
	Name:	Address:	1		
COBRA	Phone number:	City:			
	Email:	State:	Zip:		
	Name:	Address:	1		
	Phone number:	City:			
	Email:	State:	Zip:		
	Name:	Address:	1		
	Phone number:	City:			
Email: State: Zip:					
Is domestic partner coverage	available? 🗆 Yes 🗌 No				
If yes, do you cover:					
□ Same gender/sex □ Oppo	osite gender/sex 🛛 Regardless of gender/sex				

	SS	C	$\frown$	200	
L W P	55	5	-		19

Our standard setup groups all employees into a single class. If a medical group has out of state employees, we will create an additional class to make it easier to identify the correct plan and network combination.
Classes allow you to define the benefits available to a subset of membership. If all of your employees must work the same hours, meet the same probationary period and will have the same benefits available to them, our standard setup should work.
If you require additional explanation or assistance with class setup, please speak with your sales representative.
Service area for medical groups Will employees who reside outside of Idaho be covered by a Moda Health medical plan? Yes No
If yes, list state(s): Note: Employees who reside in the state of Hawaii are not eligible to enroll for medical coverage.
How many hours per week must an employee work to be eligible for benefits? (minimum 17.5):
Will the minimum hours apply to all eligible employees? Yes No
If no, please describe:
What is the waiting period an employee must complete before becoming eligible for benefits?
OR
1st of the month following:
Date of hire
Date of hire, plus one month orientation period
Date of hire or date of hire when 1st of the month
□ Date of hire or date of hire when 1st of the month, plus one month orientation period □ 30 days
□ 30 days □ 30 days, plus one month orientation period
$\Box$ 60 days plus one month orientation period
Will the eligibility period apply to all eligible employees? 🗌 Yes 🗌 No
If no, please describe:
For employer's initial enrollment only, will the waiting period be waived for all current eligible employees?
If a part-time employee becomes eligible for coverage, does part-time employment count towards the waiting period for full-time employees?
Will all plans be available to all employees? Yes No
If no, please describe:

COBRA	
Moda Health's subsidiary, BenefitHelp Solutions (BHS), provides COBRA administration for Moda Health Medical ( between 51 – 99 employees at no additional cost.	Groups
Fees will apply for employers with 100+ eligible employees and/or when BHS provides administration for product li of Moda Health.	ines outside
If a group has COBRA eligible plans outside of Moda, please contact BHS for COBRA administration fees:	
BHS-S&Steam@benefithelpsolutions.com	
Does the group use a third-party administrator (TPA) for COBRA or Retiree Administration?	
□ Yes. Please provide the following:	
TPA Name	
Address	
Phone	
	]
□ No. Please answer the following:	
Will the employer elect COBRA administration through BHS?	
Who will be paying the COBRA premiums? $\Box$ Employer $\Box$ TPA – Do not print bill $\Box$ TPA – Print bill	

## **Payment Information**

#### Premium payment method

□ ACH pull (complete EFT information) □ ACH push (payment will be set up through eBill)

Effective date	Date of transfer
	$\Box$ 25th (prior month for future month's premium) $\Box$ 1st

#### Instructions for EFT payments

1. Provide your banking information

2. If you have ACH security in place, please add company ID 3930989307 to your ACH filter list

3. For a checking account, please attach a VOIDED check

4. For a savings account, attach a deposit slip

Effective date	Date of transfer
	$\Box$ 25th (prior month for future month's premium) $\Box$ 1st

#### Transaction type

FOR

□ Binder and reoccuring payments □ Reoccuring payments only □ Binder payment only

I (we) hereby authorize Moda Health hereinafter called COMPANY, to initiate debit entries to my (our) Checking account indicated below and the depository named below, hereinafter called DEPOSITORY, to debit the same to such account.

Depository name	Branch	
City	State	ZIP
Bank routing no.	Account no.	
DOLLARS	Portuges bads Bill Bill Bill Bill Bill Bill Bill Bil	

9-digit routing no.

:000000186:

Account no.

000000529\*

# Agent / Group Signature Page

Agent information		
Agent name	Agency	
NPN:	Tax ID# ( For tax purposes, please indicate if tax ID or S/S #):	
		🗆 Tax ID 🗆 S/S #
I hereby make application to Moda Health, on behalf of the application.	Group, for the Group Policie	es indicated in this group
I understand that there is no coverage in effect until Moda I establishes an effective date. If this Application is not acce		
I hereby certify all eligible employees are enrolling in the selected Group Policies and all enrolling employees meet the eligibility requirements specified above. In addition, I hereby appoint the above agent as our Agent of Record to represent us in matters of group insurance benefits provided by Moda Health. This appointment is in effect on the same day as this Policy and will remain in force until rescinded in writing.		
I hereby acknowledge responsibility on behalf of the Group to provide the Summary of Benefits & Coverage (SBC), Uniform Glossary, and the Initial Notice of HIPAA Special Enrollment Rights and Exclusion Periods to all employees on or before the date they enroll in the selected Group Policies.		
Authorization		
By signing below, I agree that the signature will be the electron when I (or my agent) uses them on documents, including legal		nature and initials for all purposes
Authorized signature for GROUP		Authorized signer's title
Authorized signer's printed Name		Date
Authorized AGENT signature		
Authorized agent's printed name		Date
Marketing representative signature		Date

## **Electronic Services Agreement**

This Electronic Services Agreement ("Agreement") states the terms and conditions that govern the use of online services by \_\_\_\_\_\_\_\_\_("Employer") through Employer's online account (the "Account").

#### 1. Employer Dashboard

Employer Dashboard includes the following (individually and collectively, the "Services"):

**A. Online Services.** Online Services include any or all of the following services dependent upon eligibility criteria: review of employee and dependent enrollment and claims data, electronic entry, modification, termination, designation of primary care physicians, ID card requests, and other group enrollment related functions that may become available from time to time.

Employers using electronic eligibility file processing to manage enrollment and eligibility will be able to access information on the dashboard, but will not be able to add, change or terminate eligibility through the Employer Dashboard. Other functions such as ID card requests, designation of primary care providers and other functions may be available from time to time.

B. eBill. eBill includes the electronic distribution of billing invoices and payment of premiums.

i. Participation. By signing this Agreement, Employer consents to the electronic distribution of billing invoices.

**ii. Payment.** Payment must be posted by the due date noted on the billing invoice. Please allow up to three days for processing of online payments. Immediate and past-due payments will not be accepted through eBill; Employer should contact their Membership Accounting specialist or Sales and Service representative for immediate or past-due payments.

Employer has the ability to schedule payments for specific dates. Scheduled payments can be changed or cancelled at any time prior to being processed. Moda Health and Delta Dental will not accept scheduled payments on eBill as proof of payment until that payment has been marked "PAID" on the payment history screen.

**iii. Account Information.** eBill uses email as the primary source of communication. Employer will be notified when statements are available online or if a payment cannot be processed. Employer may view or print invoices through the Account. Employer may change the group's bill delivery preference or discontinue email notifications at any time by changing their preferences. Employer also has the ability to select to be notified when there is payment confirmation. Employer shall ensure that Employer email information is updated.

**C.** Other online features, included but not limited to; reporting when applicable, ability to generate or view enrollment census, etc.

D. Online access is based on the role assignments below:

**Company Admin:** This is the highest level of access available to an employer. Specifically, a Company Admin is able to access all features available online (enrollment, billing and claims data and/or reporting when applicable). Each group will have at least one Company Admin. The Company Admin has the ability to assign roles as outlined below within their organization and manage access to those roles as follows;

**Group Admin:** Allows access to view employee and dependent eligibility, make changes to enrollment including address changes, termination of coverage, and primary care provider assignments. The above services are not currently available to employers utilizing an electronic eligibility file. The Company Admin can determine if access to claims data or reporting data (when available) is permitted for this role.

**Financial Admin:** Allows access to view bills, make payments and receive notification of bills electronically. Able to view enrollment data, however there is no access to process enrollment changes or request ID cards. A Company Admin can determine if access to claims data or reporting data (when available) is permitted for this role.

Company Admin will remove any access for any employee who was granted access no later than the last day of employment with the employer.

#### 2. Company Admin Contact Information

The Contact Person is the person within the Employer organization who is designated by the Employer to authorize user access to the Account. If Employer changes the Company Admin Contact Person, Employer shall notify Moda Health and/or Delta Dental in writing no later than five business days after such change.

Company Admin Contact Person	
Phone number	Company Admin email Address

#### 3. Agreement

Use or access of approved Services by Employer or Employer's authorized representatives constitutes agreement to the terms and conditions of this Agreement. Moda Health Plan, Inc. ("Moda Health") and Delta Dental Plan of Oregon and Delta Dental of Alaska ("Delta Dental") may amend or change this Agreement from time to time, in its sole discretion, by providing Employer written notice by electronic or regular mail, or by posting the updated terms on Moda Health and Delta Dental's website. Continued use of the Services following such change or amendment will be considered Employer's agreement to the change or amendment.

Employer may discontinue use of the Services at any time if these terms and conditions are unacceptable.

#### 4. Confidentiality

Employer shall maintain the security and confidentiality of the information maintained through the Account, including individually identifiable health information of a member as defined in 45 CFR §160.103 (collectively the "Information"), as required by all applicable state and federal laws. Employer agrees not to use or further disclose the Information for any purpose except as necessary to carry out this Agreement and to administer Employer's health plan. Employer will use appropriate physical, technical and administrative safeguards to prevent use or disclosure of the Information other than as provided for by this Agreement. Employer will maintain confidentiality of user identifications and passwords and prevent any unauthorized individual(s) from accessing the Account and/or using Information in a manner contrary to this Agreement.

#### 5. Access, Passwords, and Security

Employer agrees to follow the security and privacy protocols established by Moda Health and Delta Dental and described in the user guide, website terms of use, or other related documentation that may be provided by Moda Health and Delta Dental (collectively, the "Security and Privacy Protocols"), to ensure that all transactions are authorized and to protect all Information from improper access.

#### 6. Reporting Violations

Employer agrees to immediately notify Moda Health and Delta Dental if Employer becomes aware of any of the following:

- a. Any loss or theft of access codes or passwords
- b. Any unauthorized use of any access codes or passwords c. Any unauthorized use of the Account
- d. Any loss, theft or unauthorized use of Information
- e. Any loss or theft of hardware which contains Information

Employer further agrees to make any and all reasonable efforts to correct or mitigate the effects of any such occurrences and to prevent reoccurrence.

#### 7. Enrollment Materials

Employer agrees to retain all written and electronic enrollment materials, including but not limited to, enrollment forms, applications, personal data sheets, and any forms required to update or change employee information (collectively, "Enrollment Materials"), for a period of 10 years from the date they are received by Employer. Employer shall provide Moda Health and Delta Dental with reasonable access to such Enrollment Materials upon request.

#### 8. Indemnification

Employer agrees to indemnify and defend Moda Health and Delta Dental from and against any and all claims, losses, damages, liability, costs and expenses (including but not limited to defense costs and reasonable attorneys' fees) arising from or related to Employer's violation of this Agreement, misuse of the Information, or violation of any third-party's rights, including violation of any proprietary right and invasion of any privacy rights. This obligation will survive the termination of this Agreement.

#### 9. Termination

Moda Health and Delta Dental reserve the right to terminate Employer access to the Account, or any portion of the Services in its sole discretion, at any time, without notice and without limitation, for any reason whatsoever, including but not limited to unauthorized use of Employer access codes or passwords, misuse or unauthorized use of the Information, failure to adhere to policies set forth in the Security and Privacy Protocols, or breach of this Agreement.

#### 10. Assignment

Employer may not assign its rights, interests or obligations or any part thereof under the Agreement without prior written permission of Moda Health and Delta Dental.

#### 11. Severability

If any provision of this Agreement shall be invalid or unenforceable in any respect for any reason, the validity and enforceability of any such provision in any other respect and of the remaining provisions of this Agreement shall not be in any way impaired.

#### 12. Terms of Use

Employer shall abide by any additional Terms of Use posted on the Moda Health and Delta Dental website.

Employer represents and warrants that the person signing this Agreement has the authority to do so, and is entering into this Agreement on behalf of Employer and all existing and future employees.

The individual signing this Agreement on behalf the Employer must be the owner of the business in a sole proprietorship; a partner in a partnership; the designated principal in a limited partnership, corporation or other licensed entity; an officer; or supervisor or manager at the Employer entity.

# By signing this Agreement, Employer acknowledges that Employer has read, understands and accepts the terms and conditions as stated in this Agreement.

Employer		
Signature		Title
Date	Tax Identification #	



Moda Health normally require new group applications be submitted and received by the 10th of the month prior to the effective date. At your direction, we have accepted the application for this group after the 10th.

Because we are accepting this information after the 10th, we are asking you to acknowledge that all aspects of your group's set-up may not be completed by the 1st. Your group's information may not be completely set up in the system, the member's identification cards may not be ready and in the member's hands prior to the effective date.

Moda Health is committed to completing this process in a timely fashion and will commit to providing your group set-up as timely as possible. Again, thank you for your business!

Best Regards,

**Jason Gootee** VP, Sales & Strategic Market Development

Х

Group Administrator/Authorized Representative

**Producer/Agent** 

# Nondiscrimination notice

## We follow federal civil rights laws. We do not discriminate based on race, religion, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

## If you need any of the above, call:

888-217-2363 (TDD/TTY 711)

### If you think we did not offer these services or discriminated, you can file a written complaint. Please mail or fax it to:

Moda Partners, Inc. Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

# If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201

800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

# Scott White coordinates our nondiscrimination work:

Scott White, Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

modahealth.com



ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(聾啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

> تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 2229-605-7871 (الهاتف النصي: 711)

بولتے ہیں تو ن ٹی (URDU) توجب دیں: اگر آپ اردو اعبانت آپ کے لیے بلا معاوضہ دستیاب ہے۔ پر کال کریں (TTY: 711) 229-605-3229

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY : 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 2229-605-7871 (TTY: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું: જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશારવો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે.1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອ ດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (TTY: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយ ត្រ័វការសេវាកម្មជំនួយផ្នែកភាសាដោយ ឥតគិតថ្លៃ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ទ ទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

## โปรดทราบ: หากคุณพูดภาษาไทย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โทร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)